



Smithfield State High School

FAQs – Students

1. Q. How will I connect my computer to the school wireless and access the internet and subject information?
A. In the first few lessons of the year you will be shown how to connect your laptop/tablet to the wireless network and access the internet and your G and H drives.
2. Q. What will I use my laptop for?
A. You will use your computer to access student notices, class/subject information, carry out research and complete class work and assignments.
3. Q. Will I need Microsoft Office on my computer?
A. Yes. Microsoft Office will be used in all subjects. You can download the full version of Microsoft Office from the school website. Go to www.smithfieldshs.eq.edu.au. Click on the BYOD link on the bottom right of the page. Click on the 'Download Microsoft Office' link on the right of the page and follow the prompts.
***** Download Microsoft Office at home as it can take more than two hours to install.**
4. Q. What if my laptop is not charged but I have my charger?
A. You will be permitted to use available leads/power boards to charge your device.
*****Remember, your laptop should be charged when you bring it to school. Your teacher will record the incident and if this recurs you will receive appropriate consequences.**
5. Q. What if I bring an uncharged laptop and no charger?
A. You must borrow a laptop from the ICT Resource Centre for the day. This will be recorded and after three incidents you will receive appropriate consequences.
6. Q. What if I forget my laptop?
A. You must borrow a laptop from the ICT Resource Centre for the day. This will be recorded and after three incidents you will receive appropriate consequences.



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7. Q. Can I do whatever I like on my computer while I'm at school?
A. You are required to follow the Digital Technologies Policy document which you agreed to when you signed the Student Charter Agreement.
8. Q. What if my laptop gets damaged?
A. Your computer is privately owned and your responsibility to look after. Remember to always keep your computer in a good quality protective case when not being used. Also, never leave your computer unattended, especially outside of classes in your school bag.
9. Q. What if I am unable to connect my computer to the internet/network?
A. You will need to bring your computer to the ICT Support Centre (L2 Block) in the first available break or before school the following day.
10. Q. Will I need special software on my computer?
A. If you require special software, it will be provided by the school. Your teacher will direct you to the appropriate location on the school network to download and install the software.